



## .NET APPLICATION HOSTING

POWER SERVER  
Server Power: ENABLED  
Status: OK  
Data Size: 100 MB  
Memory: 100 MB Free  
Backup: ENABLED

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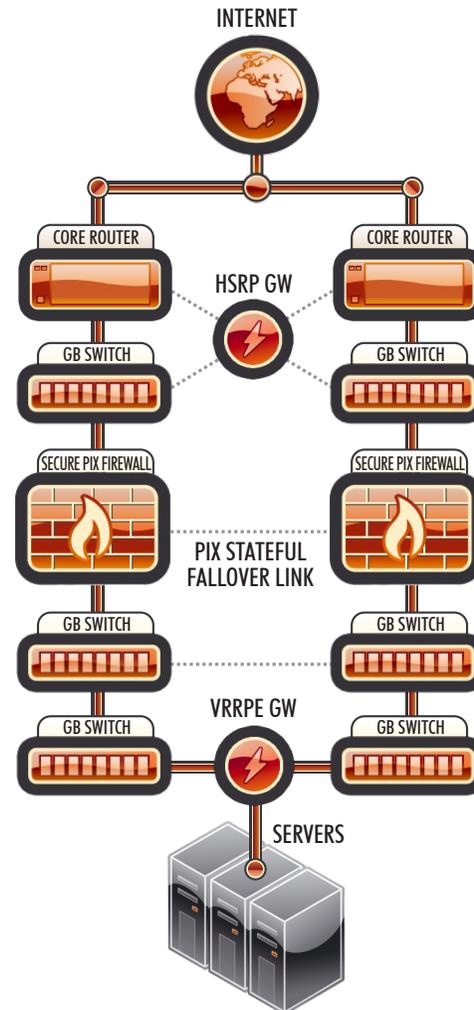
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# CONNECTIVITY



DMD .NET Hosting's Boston, MA, Louisville, KY, Irvine, and San Francisco, CA data centers connect to the internet through multiple backbones to ensure that the data is transmitted to clients seamlessly. Our backbone providers include Level 3, TelCove and Cinergy.

Utilizing multiple national Tier 1 carriers allows us to increase connectivity as needed and to provide top service and availability.



Our network has proven that it can withstand the heavy traffic that our clients demand. In total the data center hosts over 150,000 mailboxes in over 25,000 domains, processing over one million messages per day. Our network traffic is incredible, receiving over 150 million visitors per month. In addition, we process over three billion packets per day - totaling close to 1.5 trillion per month.

# REDUNDANT FACILITY POWER



## **ELECTRIC POWER**

The data centers utilize redundant power grids within the city, so the loss of an entire power grid would not disrupt electrical service. Power coming into the center is conditioned and delivered at consistent levels via a UPS system. Our UPS system regulates the flow of electricity, ensuring continuity and consistency. This allows for maximum uptime and enhanced server performance.



## **DIESEL GENERATOR**

Our UPS system is backed up by a diesel generator. The diesel generator is tested for reliability every month and is capable of producing enough power to maintain the data center indefinitely.



## **FIRE SUPPRESSION**

In the unlikely event of a fire, our datacenter has an advanced fire system in place to quickly and effectively extinguish the blaze. Multiple FM200 Dry Fire Suppression system tanks are in place within the facility and would immediately extinguish the fire through dry chemicals thus avoiding any disruption of service.



## **HVAC**

Redundant Liebert heating, ventilation and cooling units maintain the room temperature and humidity inside the data center at ideal conditions. The HVAC ventilation system directs air throughout the facility allowing for maximum air flow.

# NETWORK MONITORING



## **NETWORK MONITORING**

In addition to monitoring the movement of people throughout the data center, we monitor our equipment at the Network Operations Center (NOC). Our experienced and certified NOC personnel utilize sophisticated tools to monitor network utilization, latency, packet loss, and service availability. Located directly outside the server room and equipped with 15+ system monitors you can be sure that if a situation does arise action is taken immediately so that your service is uninterrupted.

# SECURITY



## **GUARDED BUILDING**

Our building is guarded 24/7 by security personnel. All visitors must register with the security officer on duty who keeps a detailed log of all visitors within the buildings. Activity is monitored and recorded via an advanced security system.



## **KEYCARD ENTRANCE**

To gain access to our facility, a person must swipe an electromagnetic access card. If a visitor wishes to enter the facility they must be escorted at all times by a member of our staff.



## **SECURITY CORRIDOR**

After entering the facility, a person must swipe their electromagnetic access card once again to begin their entrance into the server room. They are trapped in a corridor, with the only way out being to gain access into the server room via a biometric hand scanner.



## **BIOMETRIC HAND SCANNER**

A biometric hand scanner is located at the entrance of our data center. This device uses infrared light to illuminate and analyze subcutaneous tissue and blood vessel patterns that lie beneath the skin. In addition to the biometric hand scanner a second form of identification is required at this time in the form of a personal password. This password and the scanned patterns of the hand are then matched with information stored in a secure database of previously supplied passwords and images to accurately identify the person seeking access to our data center.

# SUPPORT AND SERVICE



When you contact DMD .NET Hosting, you will be sure to receive the highest level of support and service. Our knowledgeable team are continually trained in Microsoft technologies so that we fully understand your most advanced Microsoft ASP and .NET applications. We are proud to recognize our team for their hard work in earning the following achievements.

- Microsoft Gold Certified Partner
- Microsoft Certified Systems Engineer
- This credential is one of the most widely recognized technical certifications in the industry. It certifies that recipients possess the skills to successfully design, implement, and administer advanced Microsoft Windows platforms and Microsoft server products.
- Microsoft Certified Solution Developer
- Microsoft Certified Database Administrator
- Microsoft Certified Professional
- Cisco Certified Network Associates
- Certified Novell Administrators
- Compaq Accredited Systems Engineers
- Cisco Certified Network Professional
- Accredited System Engineer

# EMAIL



## **EMAIL SERVICES\***

Send & receive e-mail from any Internet-connected computer with our Webmail or configure your email client (Outlook, Express, etc.) to manage your email. Each account can be configured independently to take advantage of our email features and options.

- E-mail Accounts: 25 per domain\*\*
- Mailbox Space: 2 GB per user
- IMAP & POP3: Supported
- WebMail: Yes
- Email Services: Mail Forwarding, List Mail, Auto Responders

\* Email service is not included with basic package and is price based on customers needs.

\*\*Additional email accounts available please inquire if more than 25 accounts are needed.

# SPECIFICATIONS



DMD .NET HOSTING SPECIFICATIONS	
Server Type	VManaged SMB Windows
Dedicated Server Control	
- Windows 2003	Yes
- Dedicated core processor and memory	Yes
Server Specifications	
- Dedicated Core	Yes
- Microsoft 2003	Yes
- Dedicated RAM	512MB (total)
Database Support	
- SQL Server Solution	100MB Microsoft SQL Server 2005 Standard Edition
- Daily backups - 5GB	Yes
Features	
- Disk space/Upload storage	25GB
- Additional Disk space	10GB add-ons
- Monthly traffic 1TB (total)	3GB/month
Technologies	
- Microsoft™ .NET, .ASP	Yes
Reliability and Support	
- Satisfaction guarantee	Yes
- 99.9% uptime guarantee	Yes
- E-mail/Webmail	Not included in basic package - please inquire
- 24/7 Guarded and monitored facility	Yes



**DEDICATED CORE PROCESSOR**



**ADDITIONAL DISC SPACE**



**DAILY BACKUPS**



**EMAIL TECHNICAL SUPPORT**